

Accessibility Statement for liv-coll sites

Accessibility statement for <https://www.liv-coll.ac.uk/>

This accessibility statement applies to the website for The City of Liverpool College, including mobile responsive versions of these websites.

This website is run by The City of Liverpool College. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- translate the content to another language.

We have also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

The ReciteMe accessibility tool provides Accessibility + Language Options to improve your experience on our website.

How accessible this website is

We know some parts of this website are not fully accessible:

- Some images may not have alternative text descriptions while other decorative and spacer images may not have appropriate alternative text.
- Live video streams do not have captions.
- Some of our legacy videos embedded on the site do not have subtitles or closed captions.
- Social media content that is fed into the website may not always be accessible.

Feedback and contact information

If you need information on this website in a different format such as accessible PDF, large print, easy read, audio recording or braille:

- email: enquiry@liv-coll.ac.uk
- call: **0151 252 3000**

We'll consider your request and get back to you in **5 working** days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: enquiry@liv-coll.ac.uk.

We will always do what we can do make our site easier for everyone to use.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit, we can arrange a British Sign Language (BSL) interpreter.

Find out how to [contact us](#).

Technical information about this website's accessibility

The City of Liverpool College is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Non compliance with the accessibility regulations

There exists a failure for WCAG 2.1 success criterion [4.1.2 - Name role value](#).

We plan to amend the design of our form plug-in to allow use of aria-label by July 2022. We will make sure that we meet the accessibility standards for the WCAG guideline [4.1.2 - Name role value](#).

There exists a failure for WCAG 2.1 success criterion [1.3.1 - Info and relationships](#).

We plan to amend our heading structures on all pages to be logical by July 2022. We will make sure that we meet the accessibility standards for the WCAG guideline [1.3.1 - Info and relationships](#).

There exists a failure for WCAG 2.1 success criterion [1.4.6 - Contrast enhanced](#).

We plan to modify our brand colours and increase text size by July 2022. We will make sure that we meet the accessibility standards for the WCAG guideline [1.4.6 - Contrast enhanced](#).

Disproportionate burden

Navigation and accessing information

- It is not always possible to read the Accept button on the cookie banner with a screen reader.
- It is not always possible to read the ReciteMe toolbar button with a screen reader.
- Some of the heading structures on our site are not logically nested.

Interactive tools and transactions

- Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.
- Our forms are built and hosted through third party software and 'skinned' to look like our website.

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be in 12 months.

Content that's not within the scope of the accessibility regulations

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

What we're doing to improve accessibility

Training

We are developing further accessibility training for The City of Liverpool College staff which includes accessible content and accessible documents training. There is also an accessibility page on our intranet that staff can refer to.

Preparation of this accessibility statement

This statement was prepared on 19/04/2021. It was last reviewed on 17/05/2022.

This website was last tested on 11/05/2022. The test was carried out by The City of Liverpool College.

We used this approach to decide on a sample of pages to test:

<https://www.liv-coll.ac.uk/>

<https://www.liv-coll.ac.uk/the-college/college-news/>

<https://www.liv-coll.ac.uk/course-finder/>

<https://www.liv-coll.ac.uk/the-college/resources-for-parents-and-carers/>

You can read the full accessibility test report at:

<https://checker.web2access.org/review/d3e12be9f70d7a0dbf069cf422c1fee6ee74e70a5f1dfb2a68>

We tested:

- our main website/platform, available at <https://www.liv-coll.ac.uk/>
- our other parts of the website, available at <https://www.liv-coll.ac.uk/the-college/college-news/>, <https://www.liv-coll.ac.uk/course-finder/>, and <https://www.liv-coll.ac.uk/the-college/resources-for-parents-and-carers/>

Automated Testing Statistics

- Conformance level A guideline pass rate: 76.92%
- Conformance level AA guideline pass rate: 76.92%
- Conformance level AAA guideline pass rate: 69.23%

This accessibility statement was automatically generated and was created using the [sample format defined by the UK Government \(2 April 2020 edition\)](#). The user of this system should ensure that the statement is accurate and fill in the required sections. We are not responsible for the accuracy of the accessibility statement.